

## FREQUENTLY ASKED QUESTIONS FOR THE HOUSE-TO-HOUSE VACCINATION PROGRAMME

### 1. What is the house-to-house (H2H) vaccination programme?

The house-to-house vaccination programme is for severely ill, bed-bound patients and people with special abilities – including those with cancer and other chronic diseases who are unable to travel to public vaccination centres to receive their Covid-19 vaccination.

### 2. If the individual under my care is bedridden but not a cancer patient, can I still register under this programme?

Yes, you can.

### 3. How do I register the individual under my care for this programme?

You can fill in our patient vaccination form, available in four languages through these links:

- Patient form English: [bit.ly/indvcncsm](https://bit.ly/indvcncsm)
- Patient form Bahasa Malaysia: [bit.ly/indvcncsmBM](https://bit.ly/indvcncsmBM)
- Patient form Chinese: [bit.ly/indvcncsmCH](https://bit.ly/indvcncsmCH)
- Patient form Tamil: [bit.ly/indvcncsmTL](https://bit.ly/indvcncsmTL)

### 4. Can the caregiver or members of the household of the patient get vaccinated?

Yes, members of the household who meet the following criteria can get vaccinated:

- Aged 18 and above
- Residing in the same house as the patient
- Have not received their vaccination in any vaccination center

### 5. How do I know my registration is successful?

A confirmation email will be sent to you within 3 working days after you have registered.

### 6. How long does it take for my appointment to get scheduled?

Our team will set the vaccination appointment with you within 2 to 3 weeks.

### 7. What if there is an appointment scheduled on MySejahtera, can I still register for the house-to-house vaccination programme for the individual under my care?

Yes, you may as the appointment on Mysejahtera will be updated accordingly. However, appointments made for AstraZeneca vaccinations cannot be cancelled.

### 8. Can I reschedule my appointment for the house-to-house vaccination programme?

Rescheduling of appointments can only be done by NCSM. We will reschedule if the patient or any member(s) in the household is deemed high-risk (at the point of the vaccination appointment)

### 9. What brand of vaccine will I be getting?

The brand of the vaccines will be determined by Ministry of Health (MOH). NCSM has no control over which brand of vaccine will be administered.

### 10. Can I purchase the vaccine from NCSM?

No. Vaccines for this programme is distributed by the Ministry of Health (MOH).