1. What is the house-to-house (H2H) vaccination programme?
The house-to-house vaccination programme is for severely ill, bed-bound patients and people with special abilities – including those with cancer and other chronic diseases who are unable to travel to public vaccination centres to receive their Covid-19 vaccination.

2. If the individual under my care is bedridden but not a cancer patient, can I still register under this programme?
Yes, you can.

3. How do I register the individual under my care for this programme?
You can fill in our patient vaccination form, available in four languages through these links:
• Patient form English: bit.ly/indvcncsm
• Patient form Bahasa Malaysia: bit.ly/indvcncsmBM
• Patient form Chinese: bit.ly/indvcncsmCH
• Patient form Tamil: bit.ly/indvcncsmTL

4. Can the caregiver or members of the household of the patient get vaccinated?
Yes, members of the household who meet the following criteria can get vaccinated:
• Aged 18 and above
• Residing in the same house as the patient
• Have not received their vaccination in any vaccination center

5. How do I know my registration is successful?
A confirmation email will be sent to you within 3 working days after you have registered.

6. How long does it takes for my appointment to get scheduled?
Our team will set the vaccination appointment with you within 2 to 3 weeks.

7. What if there is an appointment scheduled on MySejahtera, can I still register for the house-to-house vaccination programme for the individual under my care?
Yes, you may as the appointment on Mysejahtera will be updated accordingly. However, appointments made for AstraZeneca vaccinations cannot be cancelled.

8. Can I reschedule my appointment for the house-to-house vaccination programme?
Rescheduling of appointments can only be done by NCSM. We will reschedule if the patient or any member(s) in the household is deemed high-risk (at the point of the vaccination appointment)

9. What brand of vaccine will I be getting?
The brand of the vaccines will be determined by Ministry of Health (MOH). NCSM has no control over which brand of vaccine will be administered.

10. Can I purchase the vaccine from NCSM?
No. Vaccines for this programme is distributed by the Ministry of Health (MOH).